



**Golf Privileges FAQ's**

- How many days/hours in advance do I need to book for a green fee slot or a golf lesson?

You need to book a golf session or a golf game minimum 8 days (Excluding the date of play and date of placing the booking) in advance & a maximum of 15 days in advance. Example for minimum days booking requirement:

Date of Play/Lesson	Last day to book
8th	30th
9th	31st
20th	11th
25th	16th

- How many days in advance should I cancel a booking?

Cancellations will be accepted only if done 3 days prior to the booked time of play

Date of Play	Last day to cancel
Sunday	Wednesday
Saturday	Tuesday
Friday	Monday
Thursday	Sunday
Wednesday	Saturday
Tuesday	Friday
Monday	Thursday

- How can I know if my booking has been confirmed?

You will normally be contacted within 2-3 working days, as per the preferred mode of contact selected by you at the time of booking. At times, due to closure of golf courses on certain dates or for reasons beyond our control, it may take longer than 2-3 days to respond to you.

- What do I need to carry at the golf course to gain entry?

The golf course will recognize you by your name, as mentioned during reservation. Certain golf courses may require a handicap certificate, the same will be intimated to you at the time of booking/confirmation.

- Are there any minimum and maximum no. of players per flight?

Yes. As per the rules of golf and universal golf etiquette, there must be a minimum of 2 (two) players per flight on weekdays and a minimum of 3 (three) players per flight on weekends and holidays. The maximum number of players per flight is 4 (four), on any day.

- Whom should I contact in case I face any difficulty in gaining entry at the golf course?

We shall ensure that your booking details are confirmed and shared with the golf course before your expected time of arrival. In case of any difficulty in gaining entry at the golf course you can call the Poshvine 24X7 TOLL FREE Concierge at 88800 23023.

- Do golf courses have dress codes?

Most golf courses have universally acceptable golfing dress codes. In general, a collared shirt and trousers is acceptable. Golf courses do not allow denim trousers. Golf Shorts of knee length are allowed. At some golf courses, it is required to keep your shirt tucked in. Also, please ensure to wear proper golf shoes with soft spikes for all golfing sessions.

- Can I contact the golf course directly or walk into any of the clubs part of the program and get a booking?

No. Under this program you are not allowed to contact the golf clubs/golf courses directly. At all times, please ensure that you login to the dedicated website for Axis Bank customers and place your bookings to avail the benefits of this program. If the procedure is not followed, you may be asked to leave the club premises and may not be entertained

- What about golf equipment and food and beverage expenses?

All other costs and charges such as food and beverage expenses, consumables, rental of golfing equipment, golf-cart (buggy) charges, caddy fees and more, are to be borne by you directly. You will be required to pay directly at the club for buggy, caddie, turfmate and insurance at normal published rates at the golf course, where applicable.

- Can I avail the other facilities at the golf course?

This offer is limited to golfing access only and you cannot access the other facilities at the golf course.

- Can a non-golfing member of my family accompany me for my game or lesson?

No, golf clubs generally do not permit non-golfers to be present in any golfing areas.

- Can I get guests to the golf course?

This program does not offer guest games. Guest of the customer will be charged at the walk-in rates by the golf course and can play as per the availability and rules and regulations of the golf course.