## Stronger, Consistent and Sustainable Growth

**Debt Investor Presentation** 

**JUNE 2024** 

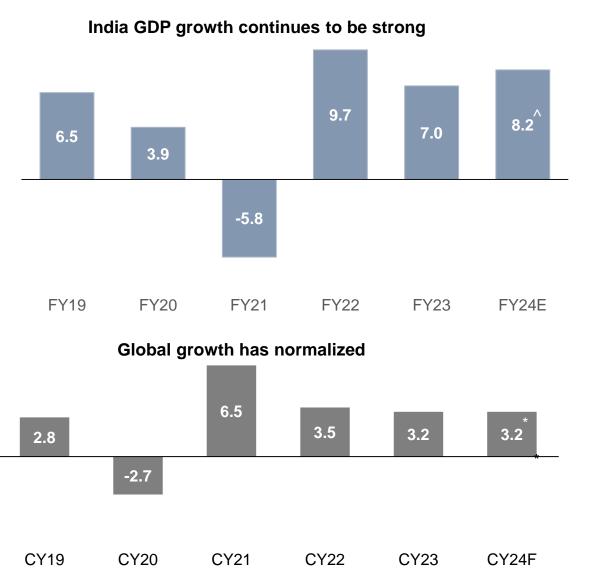




# India remains the fastest growing large economy, expect strong momentum to continue

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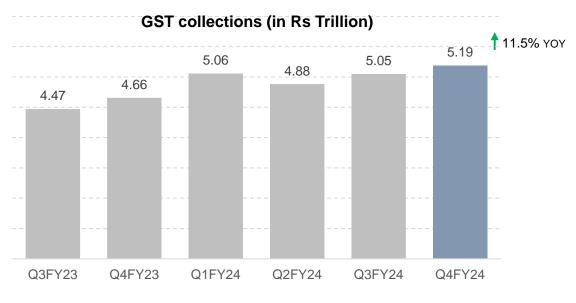


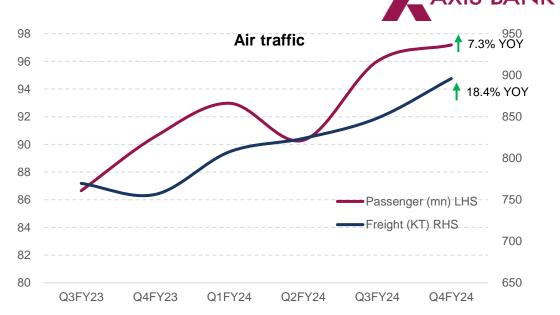


- Strong upgrades to India GDP growth forecasts, with growth estimates of over 7% augers well for financials
- By 2027, India's Affluent population<sup>1</sup> (with annual income of over \$10K) is likely to grow to 100 million
- By 2030, India's GDP<sup>2</sup> is forecasted to be **third largest**, surpassing that of Japan and Germany
- By 2047, India's GDP<sup>2</sup> is likely to be **\$26 trillion** (in market exchange rate terms)
- By 2048, per capita income of India is likely to grow 6 times to reach **\$15,000** from current levels of ~\$2,450

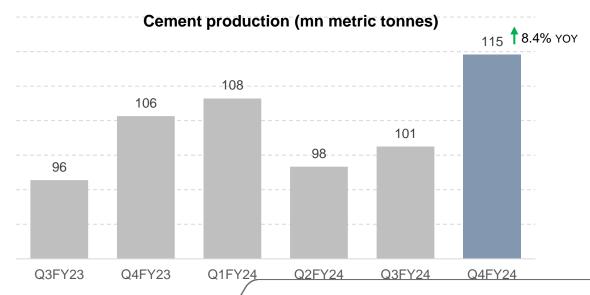
Source: 1) Goldman Sachs 2). EY report titled India@100: Realizing the potential of a US\$26 trillion economy

## High frequency indicators continue to show expansion

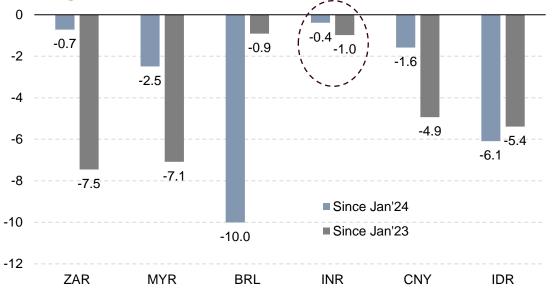


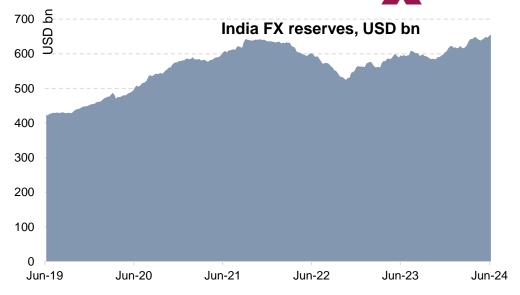


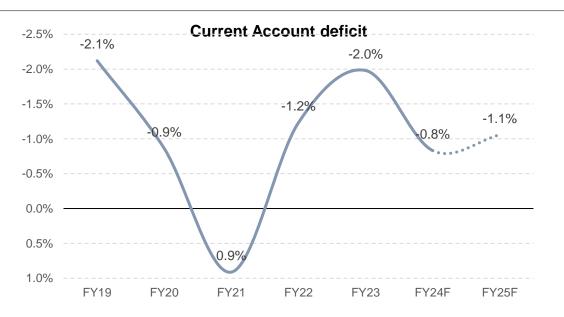


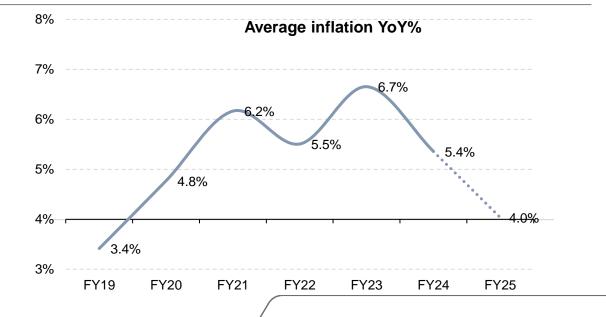


## INR among the most stable EM currencies, with recovering macros and healthy reserves AXIS BANK



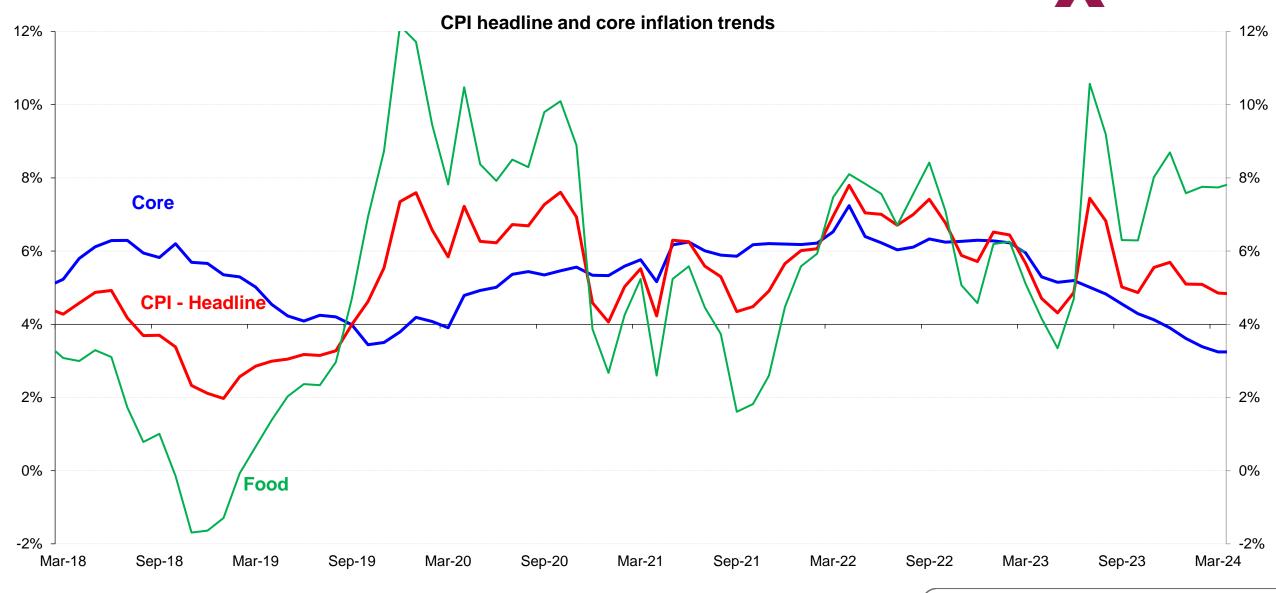






## Core CPI inflation performing exceptionally well, food inflation remains a bugbear

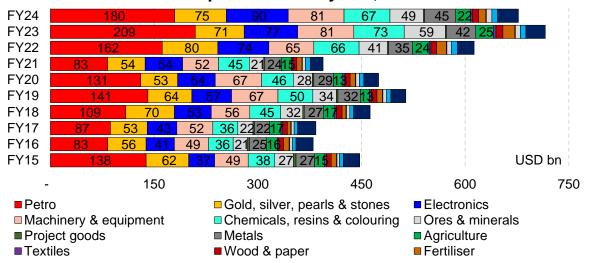


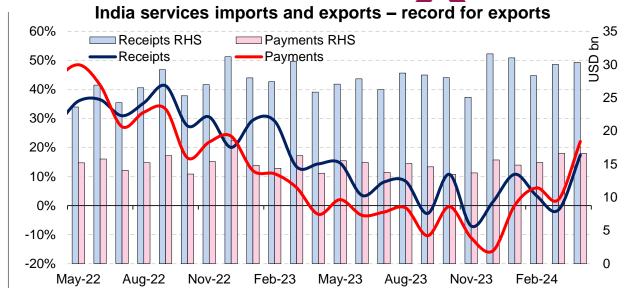


## India goods imports have grown due to both prices and demand, offset by services exports AXIS BANK

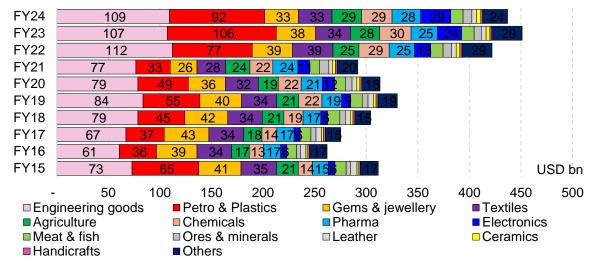




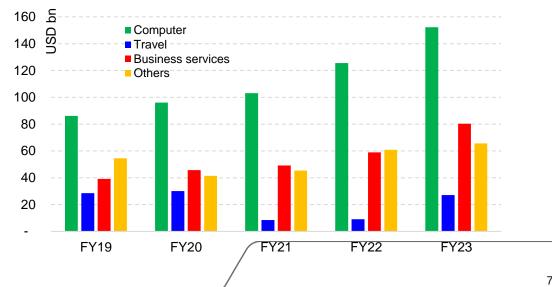




#### India exports over the years, USD bn - record in core exports

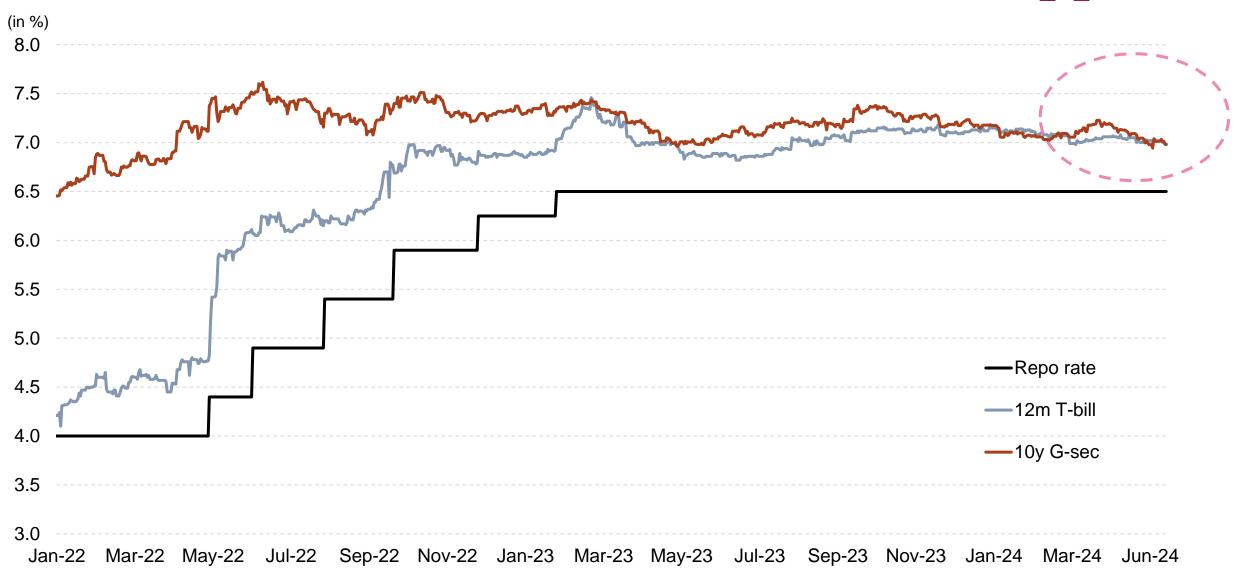


#### Business services (GCCs) now the fastest growing services export



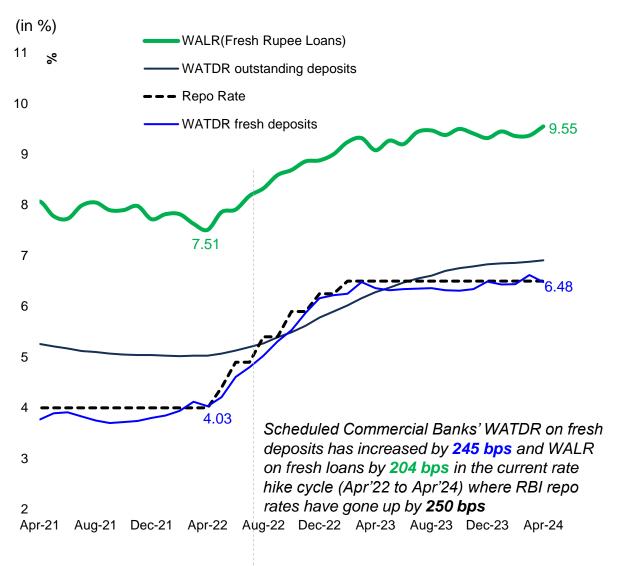
## Yield curve has flattened, watch out for steepening as markets begin to price in cuts

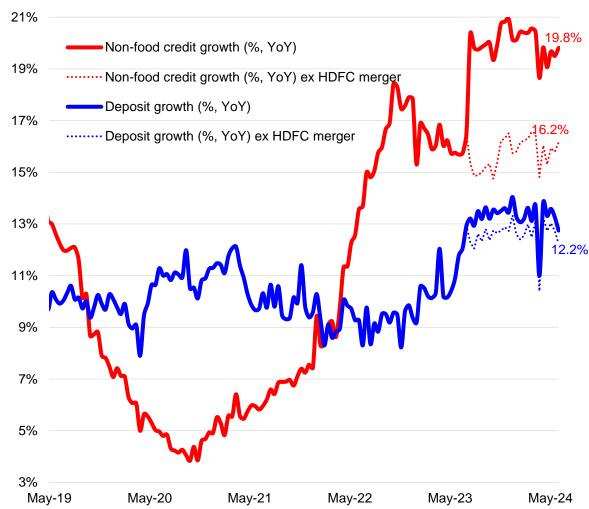




### Transmission of monetary policy remains in progress; credit offtake elevated



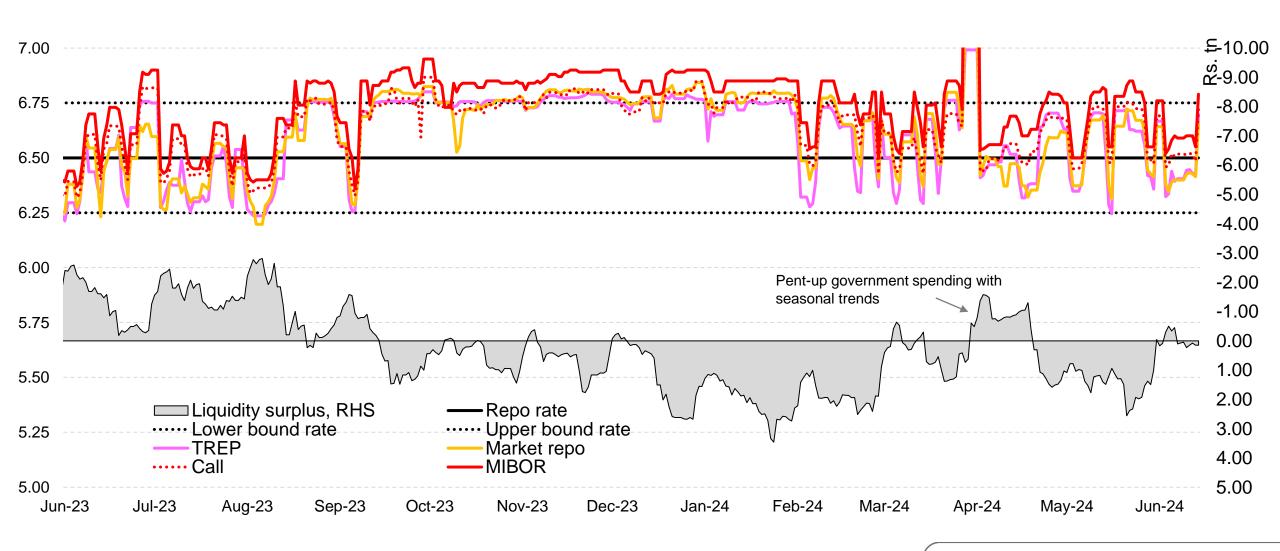




## Liquidity is now neutral, RBI guiding overnight rates at the midpoint of corridor



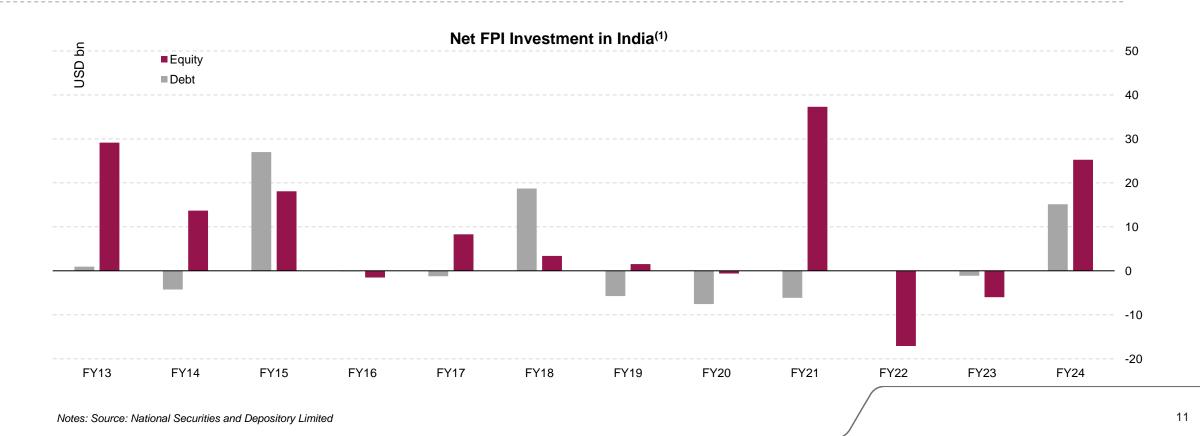
#### India liquidity surplus along with overnight rates



## India continues to be an attractive investment opportunity



- FY24 saw rebound in net FPI investments after the weakening seen in FPI flows in FY22 and FY23 in line with global monetary tightening.
- India's equity stock market capitalization is among the top 5 largest globally. MSCI raised India's weightage in its Global Standard (Emerging Markets) equity index to a **historic high of 18.2%** that came into effect since March 1, 2024.
- Indian debt inflows are likely to benefit from India's inclusion in the Global Bond Index-Emerging Markets index with effect from June 28, 2024. Bloomberg also recently announced inclusion of India Fully Accessible Route (FAR) bonds in the Bloomberg Emerging Market (EM) Local Currency Government Index and related indices, to be phased in over a ten-month period, starting January 31, 2025.





## Stronger, Consistent & Sustainable all weather Franchise

# House of GPS strategy initiated in 2019 has been further strengthened with distinctiveness and identified focus themes to take charge





Deliver world class customer experience led by project Sparsh

**Build India's most profitable Bharat Banking franchise** 

Leadership in Digital with best-in-class capabilities

Growth

**Profitability** 

Identified areas of distinctiveness with focus on Customer Obsession 'Sparsh' and serving the high growth potential RUSU markets as part of Bharat Banking

**Leadership in Digital** and Technology to drive productivity, scale and profitability

- Deposit Mobilization to drive loan growth
- Driving higher growth in high RAROC focus segments
- Creating multiplicative forces to build competitive advantage





 Structural improvement in quality of earnings with consistent delivery positions us well for the future

### **Sustainability**

- Strengthened Governance and Culture across operational risk, audit and compliance
- Strong balance sheet with best-in-class asset quality metrics and self-sustaining capital structure to fund growth
- Our cutting-edge data analytics capabilities and leadership in technology continue to accelerate our distinctiveness journey
- Enhancing People Proposition and Executional Excellence

Bolstered the Sustainability elements with focus on Executional Excellence, People Proposition and Operational Risk and Compliance

Customer Centricity Ethics Transparency Teamwork Ownership

Bank's Core Values

## **Delivered GPS commitments in the last 5 years....**

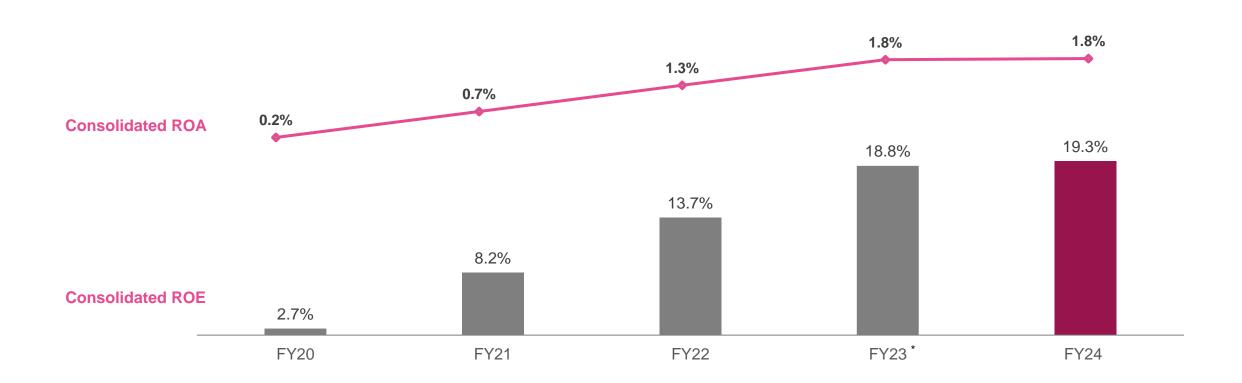


		FY19	FY24	
	Advances mkt share	4.9%	5.9%	I Incremental market
	Deposits mkt share	4.3%	5.0%	share of 6.6% and 6.1% in advances and
Growth	Operating Revenue growth	8%(1)	17% <sup>(2)</sup>	deposits for the last 5 years
<u>**</u>	Cons ROA	0.66%	1.84%	
Profitability	Cons ROE	8.58%	l l 19.29%	Return on investment in subsidiaries of <b>54%</b> in FY24
	NIM	3.43%	4.07%	
Sustainability	CET 1	11.27%	13.74%	41 bps of additional provision buffer not counted as capital
	PCR (3)	62%	i 79%	Standard asset coverage
	ustainability Net NPA		0.31%	ratio at <b>1.26%</b>

# ... along with consistent and robust improvement in shareholder return metrics



#### Trend in Consolidated ROA and ROE



## Consistent execution on our GPS strategy positions us well for the future



### A Resilient, all-weather franchise

GPS commitments have been delivered...

- i. Core strengthened, with strong balance sheet position and next generation tech architecture
- ii. Lifted the growth trajectory across business segments
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### **B** Creating multiplicative forces to build competitive advantage

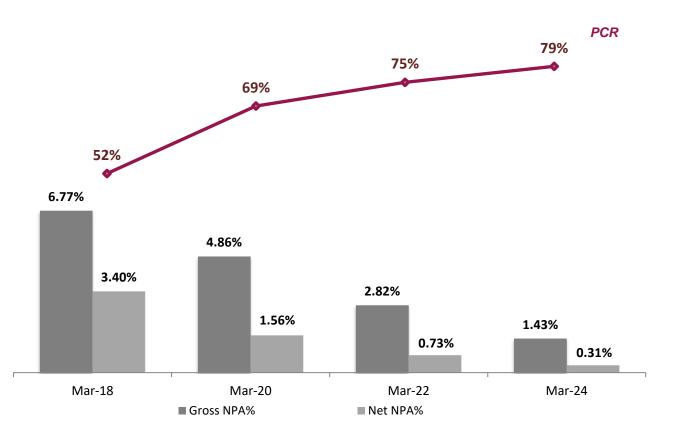
- i. Multiple partnerships and key transformation projects to augment new customer acquisitions
- ii. Continue to build scale and create significant value in key subsidiaries
- iii. One Axis positions us well to play all the socio-economic mega trends of the next decade and beyond

## **C** Building for the future

- i. Digital continues to be an area of relentless focus
- ii. Driving distinctiveness through 'Bharat Banking' and 'Sparsh' our customer obsession project
- iii. Enhancing People proposition and ESG focus continue to have Bank-wide sponsorship

# Strengthened balance sheet significantly with one of the best asset quality metrics in the industry





✓ Gross NPA ratio – Lowest in 32 Quarters | Net NPA ratio – Lowest in 43 Quarters

~2700 bps

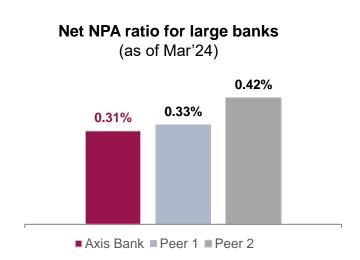
Improvement in PCR since Mar'18

309 bps

Reduction in NNPA since Mar'18

1.26%

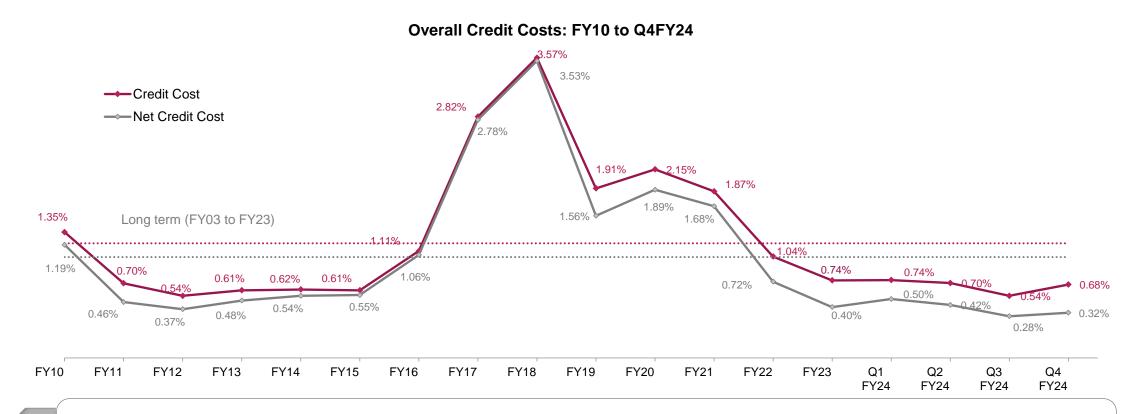
Cumulative provisions as % of overall book (as of Mar'24)



Source: Peer Bank data as of Mar'24

## Legacy asset quality issues adequately addressed





Drivers of Predit Costs

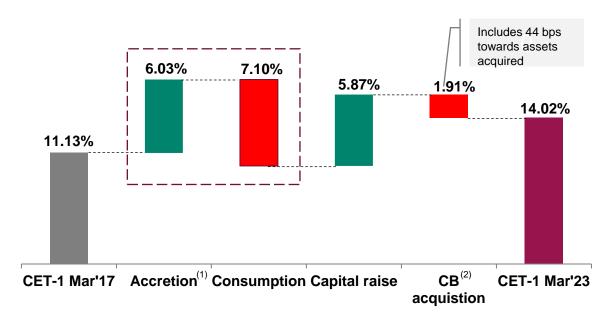
- Reduced lumpiness of the wholesale business: Given quality and granularity of the wholesale book, the new credit costs should be lower for this cycle as compared to previous cycle
- Provisioning rules tightened and rule based, PCR an outcome: We now operate at 15% to 20% higher than where we used to previously operate. This needs to be factored in the incremental provisioning in the short term
- We feel comfortable growing our retail unsecured book now: It will give us better risk adjusted NIMs, credit costs standalone will be higher

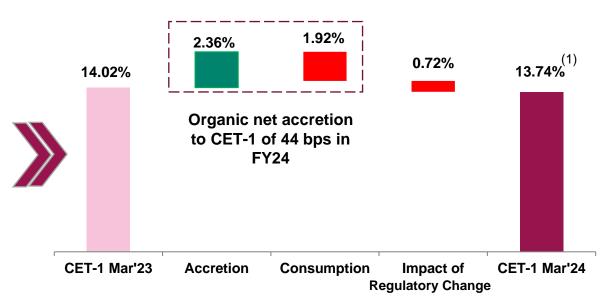
# Self-sustaining capital structure, resulting in value accretion for all stakeholders



Historically equity raise was supporting capital consumption...

... profit accretion is adequate to fund organic growth





107 bps

CET-1 consumption in FY17 to FY23 period excluding CB items (2)

44 bps

Organic Net CET-1 accretion in FY24

41 bps

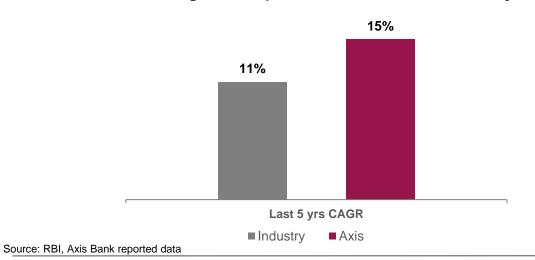
Additional cushion on account of other provision buffer

(1) Reported CET -1 ratio at March 31, 2024 fully incorporates the impact of the Rs. 1,612 cr investment in Max Life made after March 31, 2024

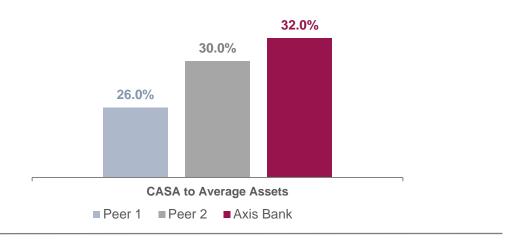
## Delivered significant improvement in the quality of our deposit franchise







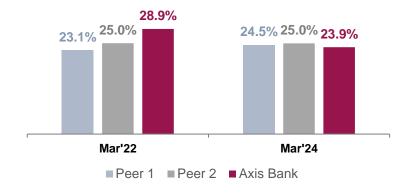
#### ... CASA to average assets ratio is the best amongst the peers...



## ... Retail granular deposits growing faster than overall deposits



### ...Outflow rates the best amongst large peer banks (1)

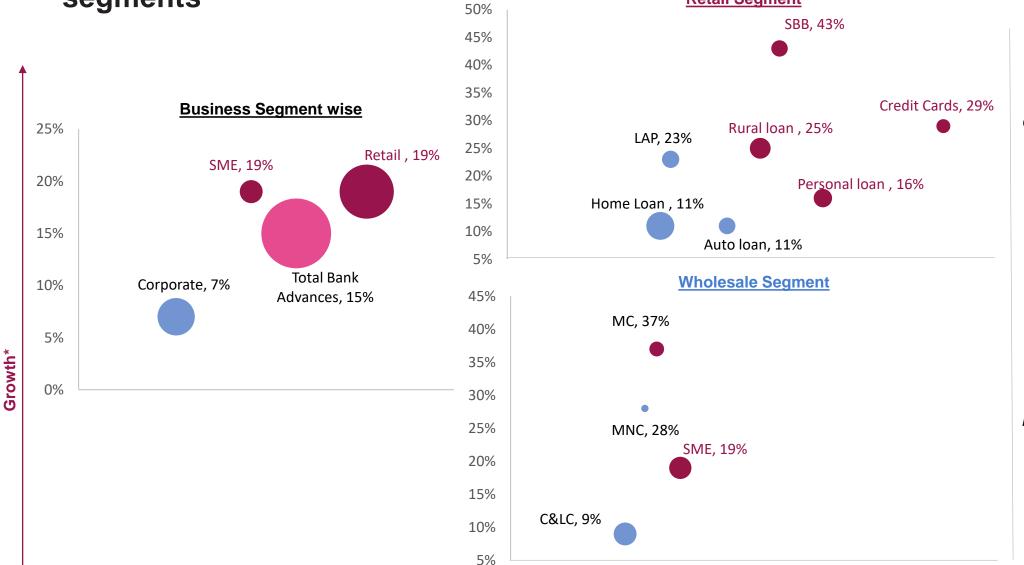


- (1) Source: LCR disclosures of peer banks, differential is over the reported growth for period end overall deposits, For peer 2, Q3FY24 numbers have been taken
- (2) CASA to average assets = CASA MEB deposits as of Mar'24 / (Average assets for Q4FY24); for peer 2, Q3FY24 numbers have been taken

Lifted growth momentum across our risk adjusted, higher yielding







25% CAGR (since FY20) in Focus business segments

43% Proportion of Focus business segments in Bank's total advances (as of Mar'24)

~1210 bps Increase in share of Focus business segments in last 4 years

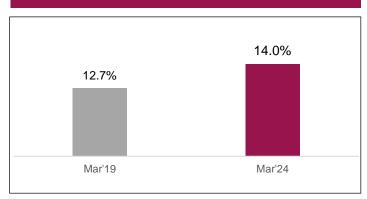
**Yield** 

\* Focus segments for the Bank include Small Business Banking (SBB), Small & Medium Enterprises (SME), Mid Corporate, Rural, Personal Loans (PL) and Credit Card Advances C&LC - Conglomerates & Large Corporates, MNC - Multinational Corporate, MC - Mid Corporate Group

## Sustained execution resulting in consolidation of our position across various businesses

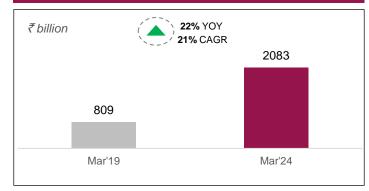


#### **Credit cards CIF Market Share**



4<sup>th</sup> largest *Credit Card player*, closed gap significantly with 3<sup>rd</sup> ranked player on card advances outstanding & CIF

#### **SBB + SME + MC segment growth**



SBB+ SME + MC segment has scaled up significantly

### **Burgundy AUM**



3<sup>rd</sup> largest Private Banking and Wealth Management franchise with 35 of top 100 individuals as clients

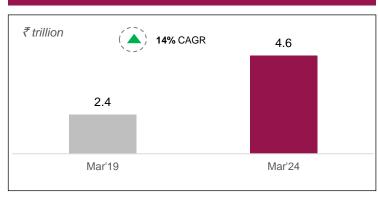
### **Mobile Banking**



World's highest rated *Mobile Banking App*, doubling up as our largest branch

\* as a % of deposits

#### **CASA** deposits



CASA deposits franchise is now among the best in industry with 43% CASA ratio\*

#### Leader in Wholesale

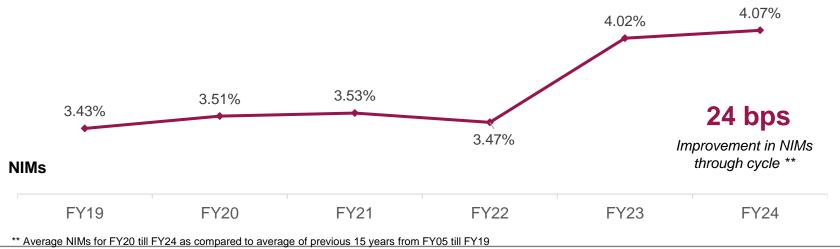


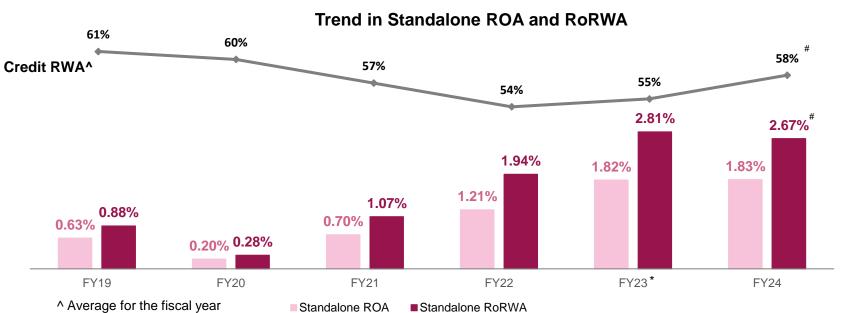
Amongst the best and most comprehensive Wholesale Banking franchise

## Structurally improved NIMs, while maintaining credit RWA...



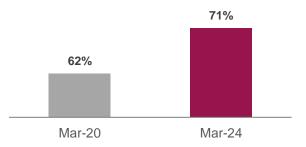




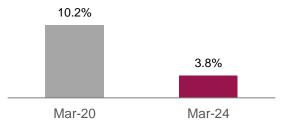


#### ...led by key business drivers

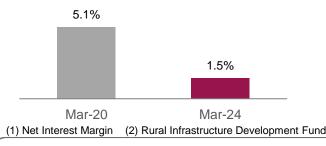




#### Non INR book as % of overall book



## Reducing share of low yielding RIDF bonds (As a % of total assets)



# ... and strong growth in granular fees which is among the best in industry



#### Improved the fee profile significantly in last few years



~93%

Share of granular Retail & transaction banking related fee (in FY24)

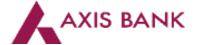
~600 bps

Improvement in proportion of granular fees since FY19

19%

Retail fee CAGR (since FY19)

## Consistent execution on our GPS strategy positions us well for the future



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## **C** Building for the future

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## Partnerships as a channel has significant potential to augment our customer base



#### We have 100+ Partnerships across Platforms and Ecosystems



API Developer Portal

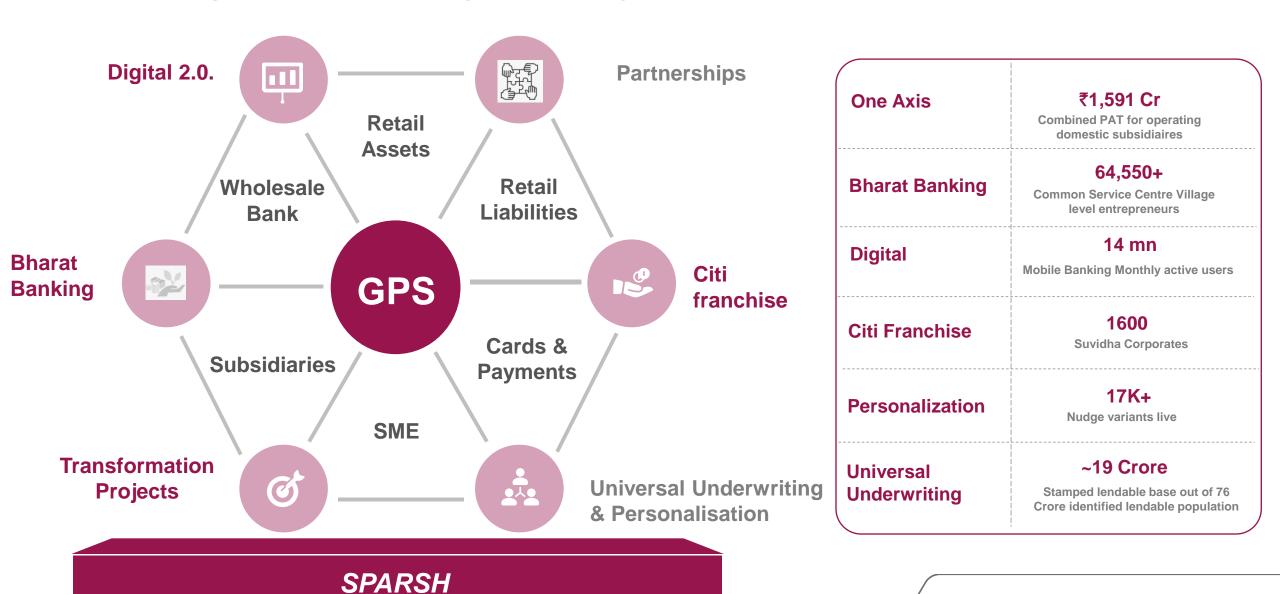
APIs hosted on Bank's

**410+** Total APIs **285+** Retail APIs

25+ Connected APIs

# Multiplicative forces through unification of One Axis, partnerships and new age tech platforms gives the right to win





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## Leadership in technology with several industry firsts...



**1** st

Indian Bank to be ISO certified for its AWS and Azure Cloud security

1st

Indian Bank to roll-out MS GenAl Co-pilot **1** St

Indian Bank to launch BBPS for B2B

7000+

WAN Links Upgraded

**75M** 

Daily API Hits

810

Best-in-class BitSight <sup>(a)</sup> rating in BFSI



# Sparsh, our Customer Obsession program, is committed to delivering Smart Banking by improving institutional capabilities across the Bank



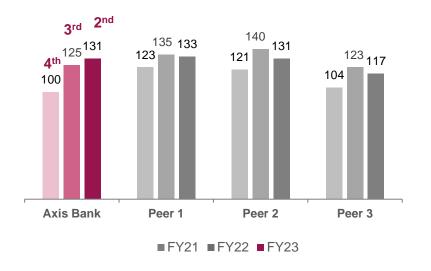
Sparsh embedded across all customer touchpoints, processes & metrics

Getting more customers as promoters

NPS (Net Promotor Score) movement over indexed baseline

	Baseline <sup>1</sup>	Mar '24	Movement
Retail Bank	100	145	+45

Kantar Survey: The Outside-in Perspective: Rank 4 (FY21) to Rank 2 (FY23)



Sparsh is committed to deliver Smart Banking: Industry-first <u>LIVE</u> Initiatives

Adi – Deep Intelligence by Axis Bank: *A Generative AI conversational chatbot* for frontline employees.

1st Gen Al use case by Axis Bank.

- Now LIVE for all Branch employees
- Enable to answer queries on core products.

#### Delivering Axis Promise to customers:

Unified request tracking page enabled on Open App and Axis Net Banking to transparently communicate turnaround time and status

- Tracking of Burgundy 6-hour promise.\*
- Now covers requests for all products across account, assets and credit card raised from any channel
- Experienced by > 3.2 lacs customer per month & growing

#### Personalized Pre intimation Low Balance Nudge and Fund:

Functionality enabled for easy access customers to proactively track average balance to avoid charges

· Allows instant funding via UPI

<sup>\*</sup> Enabled for top 10 account maintenance requests for Burgundy customers

## Inherent strengths in Bharat Banking, gives us the right to win in RuSu 🛕 AXIS BANK markets



Large and deep distribution

2,480+

**Bharat Banking branches** as of Mar 2024

64,550+

Common Service Centre Village level entrepreneurs

**80+** 

**Partners** 

**Delivered strong growth at** current scale

30%

YOY growth in Rural advances

30%

YOY growth in asset disbursements (1)

**12%** 

YOY growth in deposits from BB branches

**Quality business model** established

High RAROC product segments

Self sufficient in overall PSL at Bank level

Strong risk, collections & **Underwriting** capabilities

## We have a distinctive people proposition



#### Building an Internal Talent Marketplace





5X the internal mobility20% of movements saw promotionsSignificant impact on advocacy and attrition

#### Strengthening the talent pipeline

**AbLE** 

**ABYB** 

**ASA** 

**ARISE** 

**ASPIRE** 

Axcept

+ more campus and skill factories

Increased intake 3.5x to build our own Bankers





400+ selected in internal talent programs

#### Invested in Learning

**54,61,294+** learning hours in FY24

**3X** increase in FY24 through microlearning

#### DE&I

**#COMEASYOUARE** 

**VIBE** industry forums

Axis Women in Motion

#### Future of work





GIG – A -Anywhere

GIG – A - Freelancer





















70%







2%



## ESG focus continues to have Bank-wide sponsorship



#### Our Purpose Statement: Banking that leads to a more inclusive and equitable economy, thriving community and a healthier planet



Environmental

~ ₹30,000 Cr

Achieved Under Wholesale Banking to sectors with positive social and environmental outcomes

600

Branches under centralized energy management

**2 MW** 

In-house solar power capacity



Social

1.7 Mn

Households reached under Sustainable Livelihoods

~2.2 Mn

Women borrowers under Retail Microfinance

**25%** 

Female representation in workforce



Governance

**1** st

Indian Bank to constitute an ESG Committee of the Board

67%

Proportion of Independent, Non-Executive directors

**17%** 

Proportion of women directors on the Board

## Steady Performance on Global ESG Benchmarks



Above **80**<sup>th</sup> percentile among global banks on DJSI in 2023



**7th** Consecutive year on FTSE4Good Index in 2023



MSCI ESG Ratings at A in 2023



CDP Score at **C** in 2022



5th amongst 601 companies on CRISIL ESG Ratings 2022



Rated 23.5 – Medium Risk on Sustainalytics 2023 (Dec)



Among the top 10 Constituents of Nifty100 ESG Sector Leaders Index 358

Among top 10 constituents of S&P BSE 100 ESG Index

MSCI

Among Top 10
Constituents of MSCI India
ESG Leaders Index

S&P Dow Jones Indices

A Division of S&P Global

Among Top 10
Constituents of S&P BSE
CARBONEX Index

## Axis remains well positioned to capitalize on India's growth story

A No. 100 No.



#### **Innovation**

India emerging as a leader in FinTech innovation

#### **Digital platforms**

Financial ecosystem rapidly digitizing backed by robust public infrastructure

#### **Manufacturing surge**

GDP share to increase to 25% by 2025

Wholesale & **Axis Finance** 

One Axis

Refail Lending

#### Revival in capex / investment cycle

Investment to GDP ratio has bottomed, and set to rise to 34% by 2030

#### **SME & Atmanirbhar businesses**

Credit gap in MSME was Rs. 25 tn (2022)

#### Rising financial inclusion

Financial inclusion index at 60.1 in Mar'23 vs 56.4 in Mar'22

#### Rising affluent population

Ultra wealthy population to grow 58% by

Retail liabilities & Many Burgundy Wealth possibilities



Axis Cap., Axis Sec., Axis AMC & Axis Pension

#### **Consumption boom**

Consumer spending to see growth of ~10% (CAGR) up to 2030

#### Sustainability, CSR & ESG

Share of green-energy generation expected to double to 44% by 2032

AFL – Axis Finance Limited

AA – Account aggregator ABF - Axis Bank Foundation AMC – Asset Management Company

Source: RBI, Knight Frank, Government of India, Morgan Stanley, Central Electricity Authority estimates

**Financialisation of savings** 

Formalization of jobs and drop in birth rate to boost savings



## Other important information

- Debt instruments currently outstanding
- Credit Ratings
- Financials

## Axis Bank MTNs (Senior Notes + Subordinate) currently outstanding



Sr. No	Issue	Coupon	Issue Date	Maturity / Call Date	Size (US\$ Mn)
1	Senior Fixed Rate Note	3.75%	17-Feb-15	17-Feb-25	55
2	Subordinate Fixed Rate Note (ESG Bond)	4.10%	08-Sept-21	Perpetual*	600
					655

<sup>\*</sup>Call option on 8-Sep-2026

#### **Indicative Spreads for Axis Senior Bonds**

Tenor	Spread over UST
3-Year	T+ 95-105 bps area
5-Year	T+100-105 bps area

## Credit Ratings (as of May'24)



### **Foreign Currency Ratings**

Rating Agency	Long term Issuer rating	Outlook
Moody's	Baa3 Update as of 21-Feb-2024	Stable
S&P Ratings	BBB- Update as of 29-May-2024	Positive
Fitch	* BB+ Update as of 16-Oct-2023	Stable

### **Domestic Currency Ratings**

Rating Agency	Long term Issuer rating	Outlook
CRISIL	CRISIL AAA Update as of 22-Nov-2023	Stable
ICRA	ICRA AAA Update as of 22-Nov-2023	Stable
CARE	CARE AAA Update as of 22-Sep-2023	Stable
India Ratings	IND AAA Update as of 03-Oct-2023	Stable

<sup>\*</sup> Fitch Ratings for Indian private bank peers under its coverage remains one notch below sovereign and none of them have higher rating than BB+

## **Financial Performance** (as reported)



Financial Performance (\$ mn)		Q4FY24	Q4FY23	% Growth	FY24	FY23	% Growth
Interest Income	Α	3,504	2,874	22%	13,113	10,211	28%
Other Income	B = C+D+E	811	574	41%	2,691	1,935	39%
- Fee Income	С	676	548	23%	2,429	1,901	28%
- Trading Income	D	122	10	-	208	(29)	-
- Miscellaneous Income	E	13	16	(21%)	54	63	(14%)
Total Income	F = A+B	4,315	3,448	25%	15,804	12,146	30%
Interest Expended	G	1,935	1,466	32%	7,131	5,062	41%
Net Interest Income	H = A-G	1,569	1,408	11%	5,982	5,149	16%
Operating Revenue	I = B+H	2,381	1,982	20%	8,673	7,085	22%
Core Operating Revenue*	J	2,258	1,972	15%	8,465	7,114	19%
Operating Expenses	K	1,117	883	27%	4,222	3,242	30%
-Staff Expense	L	351	259	35%	1,311	1,055	24%
-Non Staff Expense	M	767	623	23%	2,911	2,187	33%
Operating Profit	N = I-K	1,263	1,099	15%	4,451	3,842	16%
Core Operating Profit*	0	1,141	1,089	5%	4,244	3,872	10%
Provisions other than taxes	Р	142	37	288%	487	318	53%
Profit Before Exceptional Items and Tax	Q = N-P	1,121	1,063	6%	3,964	3,524	12%
Exceptional items	R	-	1,498	-	-	1,498	-
Profit before tax	S = Q-R	1,121	(435)	-	3,964	2,027	96%
Tax Expenses	Т	266	252	6%	983	878	12%
Net Profit	U = S-T	855	(687)		2,981	1,149	160%
EPS Diluted (in `) (annualized)		92.34	(75.53)		80.10	31.02	
Return on Average Assets (annualized)		2.00	(1.83%)		1.83%	0.80%	
Return on Equity (annualized)		20.35%	(19.20%)		18.86%	8.47%	
Capital Adequacy Ratio (Basel III) (incl. profit)		16.63%	17.64%		16.63%	17.64%	

<sup>\$</sup> figures converted using exchange rate of 1\$ = 83.405

<sup>\*</sup> excluding trading profit
Prior period numbers have been regrouped as applicable for comparison

## **Balance Sheet**



Balance Sheet	As on 31 <sup>st</sup> Mar'24	As on 31 <sup>st</sup> Mar'23	As on 31 <sup>st</sup> Mar'24	As on 31 <sup>st</sup> Mar'23	% Growth
CAPITAL AND LIABILITIES	In ₹ Crores	In ₹ Crores	in \$ Mn	in \$ Mn	
Capital	617	615	74	74	0.3%
Reserves & Surplus	1,49,618	1,24,378	17,939	14,913	20%
ESOP Outstanding	827	424	99	51	95%
Deposits	10,68,641	9,46,945	1,28,127	1,13,536	13%
Borrowings	1,96,812	1,86,300	23,597	22,337	6%
Other Liabilities and Provisions	60,694	58,664	7,277	7,034	3%
Total	14,77,209	13,17,326	1,77,113	1,57,943	12%
ASSETS					
Cash and Balances with RBI / Banks and Call money	1,14,454	1,06,411	13,723	12,758	8%
Investments	3,31,527	2,88,815	39,749	34,628	15%
Advances	9,65,068	8,45,303	1,15,709	1,01,349	14%
Fixed Assets	5,685	4,734	682	568	20%
Other Assets	60,474	72,063	7,251	8,640	(16%)
Total	14,77,209	13,17,326	1,77,113	1,57,943	12%

<sup>\$</sup> figures converted using exchange rate of 1\$ = ₹83.405
Prior period numbers have been regrouped as applicable for comparison

### **Safe Harbor**



Except for the historical information contained herein, statements in this release which contain words or phrases such as "will", "aim", "will likely result", "would", "believe", "may", "expect", "will continue", "anticipate", "estimate", "intend", "plan", "contemplate", "seek to", "future", "objective", "goal", "strategy", "philosophy", "project", "should", "will pursue" and similar expressions or variations of such expressions may constitute "forward-looking statements". These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, future levels of non-performing loans, our growth and expansion, the adequacy of our allowance for credit losses, our provisioning policies, technological changes, investment income, cash flow projections, our exposure to market risks as well as other risks. Axis Bank Limited undertakes no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.

## Thank you

