thriWecare

AXIS BANK | thriWecare

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MICROSITE SOP 2023

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How to get started

For login and package information, look for the welcome email received in your registered email ID. (If the email address is not provided, please access the welcome email link received via SMS or WhatsApp.)

Login details

1. Click on the link to access the microsite https://ucare.co.in/axistop-uphealth/

2. Click the Login button (which on the top righthand side) to Login to the Microsite

3. Login to your account using your registered mobile number as both User Name and PIN

4. Input the OTP you have received on your registered mobile number

5. Your login is successful

UCARE SERVICES

❖ Emergency Doctor
- Go to UCare microsite and click on the Emergency Doctor under the Emergency Services tab.
- You can avail Doctor consultation as per the service defined in the package.
- Click on the Request Doctor Call button.
- Request is registered Successfully. Doctor will connect with you in no time.

❖ Doctor Consultation
- Go to UCare microsite and click on the Doctor Consultation button.
- You can avail Doctor consultation as as per the service defined in the package
- Service will be available from 10 AM to 6 PM.
- Select ailment, select language, select date and time slot to Book the Appointment.
- Your request is successfully registered after clicking Confirm Appointment button.
- The Doctor will connect with you at the scheduled time

❖ Book Lab Test

A
- Go to UCare microsite and click on the 'Book Lab Test' button
- Click on the 'Book a Health Package' for Preventive health packages/ tests
- Select the required test from the drop down, fill in the required details and submit your request.
- UCare representative will connect with you with the booking schedule.

B
- For prescribed test, Click on the 'Book a Prescribed Lab Test'.
- Give test details or Upload Prescription, fill in the required details and submit your request.
- Your request is successfully registered
- UCare representative will connect with you with the booking schedule

❖ <u>Health Check-up (Complimentary)</u>

- Go to UCare microsite and click on the 'Health Check-up' button
- Primary User can avail one complimentary Full Body Health Check-up as per the package
- Fill the details and click on the Submit button.
- UCare representative will connect with you with the booking schedule

❖ <u>Hospicash</u>

- To activate the Hospicash facility, on the microsite click 'Hospicash' button
- Fill in the details and click on the Submit button
- Your Hospicash policy will be generated and will be made available to you
- Click on 'Download Policy' button to download your policy copy.
- For Claim registration, click on 'Claim request' button. Your claim will be registered with the servicing insurance provider

With this benefit, you get a certain fixed amount of cash for each day of hospitalization.
   * Benefit of Rs.1,000/- per day; maximum up to specified days for normal and ICU hospitalisation
   * Available only for primary account holder
   * Minimum 24 hours of hospitalization required - no day admission
   * Not valid for maternity admission
   * Policy Type Individual
   * Policy Tenure 1 Year
   * Hospitalization Type Accidental

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