

Terms and Conditions

VISA services by Musafir

Offer details:

17% off on all visa services. Visa services refer to assistance provided in obtaining visas for international travel. This includes services such as visa application processing, documentation assistance, appointment scheduling, and guidance on visa requirements and regulations.

Offer for India website:

- Final offer construct for INR - 17% off on all visas, max discount INR 500
- Steps to avail of the offer and the exact website name for each currency -
 - Visit Musafir Website : <https://in.musafir.com/Visa>
 - Apply for your visa
 - Use the coupon code
 - Pay for your visa application
- Offer Period - Valid till December 31, 2024
- Multiple usage on the NRO debit card
- Promo Code - AXISVISA

Offer for UAE Website:

- Final offer construct for AED - 17% off on all online visas, max discount AED 75
- Steps to avail of the offer and the exact website name for each currency -
 - Visit Musafir Website - <https://www.musafir.com/Visa>
 - Apply for your visa
 - Use the coupon code
 - Pay for your visa application
- Offer Period - Valid till December 31, 2024
- Multiple usage on the NRO debit card
- Promo Code - AXISVISA

Booking Channel:

Musafir website

Validity:

Offer shall be valid from 00:00 hours on 22nd June '24 till 23:59 hours on 31st December 2024.

Card Applicability:

The offer is valid on Axis Bank NRO Debit Card numbers starting with 652190, 527114, 471280, 652189 and 470328.

What do you get?

- The customer will get 15% off on visa services.

Other terms and conditions

- The offer is valid only on the select Axis Bank NRO Debit Cards.

Axis Bank Standard Terms and Conditions:

- The Offer is not transferable, non-negotiable and cannot be encashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the Offer.
- In case there is more than one Offer available simultaneously, no two Offers can be combined by the customer.
- It shall be entirely at the discretion of Axis Bank to consider any exceptions to the aforesaid.
- Axis Bank will not be responsible or liable in case the Offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant (Musafir) and Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this Offer by another offer, whether similar to this Offer or not, or to withdraw it altogether.
- The participation in the Offer is entirely voluntary and it is understood that the participation by the customers shall be deemed to have been made on a voluntary basis.
- In case of all matters relating to the Offer including any dispute or discrepancy relating to the Offer or eligibility of any customer, Axis Bank's decision shall be final and binding on customers in all respects.
- Axis Bank only offers discount on purchase of goods and services of the Merchant by using Axis Bank NRO Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Customer with the Merchant directly without any reference to Axis Bank. Additional discount offered by Axis Bank is solely for promoting usage of Axis Bank NRO Debit Card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.
- The Offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per Axis Bank's extant guidelines from time to time.
- Axis Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Customer/s under the Offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the Offer.
- All customer queries/dispute on the Offer should be raised during the Offer Period or within 90 days after expiry of the promotion period (1 year). For any disputes, the customer needs to furnish a scanned copy of invoice for the case to be taken for further investigation.

- The Merchant & Axis Bank retain the right to change or discontinue the Offer at any time during the Promotion Period. The decision of The Merchant & Axis Bank with respect to the Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- The Merchant & Axis Bank reserve the right to disqualify any Customer from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the Offer shall be borne solely by the customer and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the Offer shall be in addition to and not in substitution / derogation to the primary terms and conditions governing Debit Card(s) issued by Axis Bank.
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Customers about the discount under the Offer.
- The Offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for Offer promotion purposes.
- Any person taking the advantage of this Offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Merchant Terms & Conditions applicable

Musafir Standard Terms and Conditions:

Other T&Cs:

- Offer is valid for direct individual travel purchases of visas for adults and children purchased online on <https://in.musafir.com/Visa> / <https://www.musafir.com/Visa>.
- In the UAE: All visas are capped at AED 75; in India: All visas are capped at Rs. 500
- Offer only valid if the Promo Code is successfully entered before purchase and payment is made using select Axis Bank NRO Debit Cards.
- The visa fee once paid to Musafir.com India Pvt Ltd & Universal Travel & tours LLC (UAE) is non-refundable irrespective of whether the visa is delayed, approved or rejected.
- Visa approval is at the sole discretion of the immigration officials and not Musafir.com (the brand). Musafir.com cannot guarantee that all applications will be 100 percent approved.
- Immigration or the Consulate may ask for additional documents. In case we are unable to process a visa application due to immigration restrictions or the non-availability of necessary documents related to the profiling of visitors, In such cases the visa fee will be refunded only if the visa has not been applied.
- Once your visa application is submitted to immigration the visa fee is not refundable whether it is approved or rejected or delayed.
- Cancellation of an issued visa may be requested at an additional fee subject to immigration conditions.
- All the profiling-related documents and information must be presented at the time of visa application failing which the application may be cancelled by Musafir.com.
- Offer not valid for pre-packaged trips, trips booked through our travel experts, trips booked by travel agents, or in conjunction with any other offer.
- Offer will be deducted from any refunds due if a trip is cancelled in part or full.



AXIS BANK

- Offer has no monetary value and cannot be reused, exchanged, or refunded.
- Musafir reserves the right to change the terms and conditions at its discretion and without notice.
- By proceeding with the payment process you agree to the above terms and conditions.