

Axis Bank Standard Terms & Conditions for OLA offer on using RuPay Credit Cards on UPI

Offer Validity: 1st April 2025 to 30th April 2025

<u>Offer details:</u> Flat INR 25 Cashback in Ola Money Wallet on minimum cab booking amount of INR 250 & above on Axis Bank RuPay Credit card on UPI transaction

More Details:

- Coupon Code: NA
- Offer Days: Valid on all days.
- The offer is valid for 4 bookings per user throughout the offer period.
- Customers will get Flat cashback of INR 25 in the OLA Money wallet only on using RuPay Credit Cards on UPI.

Redemption Process:

- To avail the discount, the total payment needs to be made using Axis Bank RuPay Credit card on UPI.
- Offer discount will be processed in Ola Money wallet within 7 days.

Escalation Matrix: Customers can reach out to Ola support through the App for any escalation

Other Terms and Conditions:

- It is a cashback offer in Ola Money wallet.
- Cashback will be credited within 7 days of transaction. Consumers need to ensure that the Ola Money wallet is active to receive the cashback.
- To avail the discount, the total payment needs to be made using Axis Bank RuPay CC on UPI transactions
- Offer is valid on a minimum payable amount of INR 250
- Maximum available discount is INR 25 per transaction
- Customer can avail offer four times during offer period
- Cashback of Offer discount will be processed by Ola in Ola Money wallet
- This offer cannot be clubbed with any other offer.
- Offer is subject to ride availability at the sole discretion of Ola
- The offer will be valid during the promotion period, which will be at the sole discretion of Ola & NPCI.
- Ola & NPCI retains the right to change or discontinue the offer at any time during the promotion period without prior notice.

- The offer is not transferable, non-negotiable and cannot be en-cashed.
- All Customer Queries/dispute on the offer should be raised during the offer period or within 15 days after expiry of the promotion period.
- The decision of Ola & NPCI will be final and binding on all and any correspondence in this regard will not be entertained.
- Ola and NPCI reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offers by another offer, whether similar to this offer or not, or to withdraw it altogether.
- NPCI will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer online system, servers or providers, computer equipment, software, or website.
- The participation in the offer is entirely voluntary and it is understood that the participation by the Cardholders on UPI shall be deemed to have been made on a voluntary basis.
- Ola & NPCI reserves the right to modify / alter the offer or all or any of the terms applicable to
 the offer without assigning any reasons or without any prior intimation whatsoever. NPCI & Ola
 also reserves the right to discontinue the offer without assigning any reasons or without any
 prior intimation whatsoever.
- Images provided in promotions are only for pictorial representation and NPCI does not undertake any liability or responsibility for the same.
- The offer by Ola & NPCI is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- NPCI, Ola holds the exclusive right at its sole discretion to refuse or deny the offer to any Cardholder.
- Under no circumstance will the offer/discount being offered under this program be settled in cash
- This Offer is subject to applicable law and regulation.

Axis Bank Standard Terms & Conditions

- If you do not have an Axis Bank Credit Card, Click Here.
- The decision of The Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- Any and all cashbacks will be posted within 90 days of an offer/campaign end date.
- The offer is not transferable, non-negotiable and cannot be En-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.

- Axis Bank will not be responsible or liable in case the offer is not configured or could not be
 availed due to malfunction, delay, traffic congestion on any telephone network or line,
 computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant and Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer, by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- The Merchant & Axis Bank reserves the right to modify / alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using Axis Bank Credit & Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with The Merchant directly without any reference to Axis Bank. Additional discount offered by the Bank is solely for promoting usage of Axis Bank Debit and Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may
 arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the
 offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- The Merchant & Axis Bank retain the right to change or discontinue the Offer at any time during the Promotion Period. The decision of The Merchant & Axis Bank with respect to the Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.

- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction
 of the courts in Mumbai only.
- Merchant Terms & Conditions applicable
- This offer is valid only for existing cardholders of Axis Bank and is not transferable/applicable
 to any cards issued by any other bank. To be eligible for this offer, customer is required to
 only use a valid Axis Bank Credit or Debit card to make the qualifying purchase. Purchases
 made with any other cards, or any other bank credit or debit cards, will not be eligible for
 this offer
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