

Terms and Conditions for Cleartrip Travel Property Offer on Axis Bank Credit Card

Validity – Offer valid till 15th February 2024

Offer details –

The below benefits are offered per passenger on direct domestic flights (one-way) having minimum order value of Rs. 4000#. For round trips (to and from), the minimum order value for each way should be Rs. 4000#.

<i>Benefits</i>	<i>Retail Cards Offer</i>	<i>Affluent Cards Offer</i>	<i>HNI Cards Offer</i>
Coupon Code	CTCLUB	CTLOUNGE	CTVIP
Convenience without fee - Convenience fee	<i>Offered free of cost</i>	<i>Offered free of cost</i>	<i>Offered free of cost</i>
Dine Fine – Meal (Capped)	<i>Offered free of cost up to INR 350*</i>	<i>Offered free of cost up to INR 350*</i>	<i>Offered free of cost up to INR 350*</i>
Relax Back – Seat (Capped)	<i>Offered free of cost up to INR 300*</i>	<i>Offered free of cost up to INR 400*</i>	<i>Offered free of cost up to INR 700*</i>
Travel Freedom & Flexibility(CTFLEXMAX)– Zero Cancellation fee + Date Change	<i>Not offered</i>	<i>Offered at INR 1</i>	<i>Offered at INR 1</i>

*Additional amounts over and above the capped amount need to be borne by the customer. The final payable amount per passenger per way after any platform deductions must be Rs. 4000 or more to avail the benefits under this offer.

Illustration:

Assuming that a single passenger books a round-trip from Place A to B, and the fare for the trip from Place A to B is Rs. 5000, and the fare from Place B to A is Rs. 3000. In such a case, the passenger will be not able to avail the Offer on the both trip from Place A to B and B to A. Here, even though the round-trip cumulative fare is Rs. 8000, the passenger doesn't meet the criteria to avail the offer for return journey since the fare from Place B to A is less than Rs. 4000.

Illustration:

If passengers meet the Minimum Order Value (MOV) criteria but include an infant in their booking, they will not be able to utilize this offer. Every passenger must meet the MOV criteria, be eligible for the seat and meal, in order to avail of this offer. This is applicable on the both side trip.

Illustration:

If as single passenger books a 'Dine Fine Meal' for Rs. 600,

1. In case of Retail Card Offer, the passenger will additionally pay Rs. 250
2. In case of Affluent Cards Offer, the passenger will additionally pay Rs. 100
3. In case of HNI Cards Offer, the passenger will additionally pay Rs. 100

Eligible BINs

- CTCLUB - All Axis Bank Credit Cards issued in India except Corporate Cards and Axis Bank Credit Card BINs eligible for CTLOUNGE and CTVIP as specified below.
- CTLOUNGE – Specific Axis Bank Credit Card BINs as listed here - 55934100, 55934101, 55934200, 43083200, 43083300, 41003800, 41114609, 48629300, 41114601, 41114602, 41114606
- CTVIP - Specific Axis Bank Credit Card BINs as listed here - 55934202, 55934000, 55934001, 43083400, 43656000, 43656001, 52962900, 42113700, 42113701, 45146000

How to book and avail instant savings on Seat, Meal, Flex Max, and Convenience fee, follow these steps:

- ❖ Visit www.cleartrip.com or download the Cleartrip Mobile App available for iOS on the App Store and for Android on Google Play Store.
- ❖ Book any One-way or Round-trip Direct Domestic Flight of your choice worth Rs. 4,000 per passenger or more.
- ❖ This offer is applicable on Round trips, but each trip (to and from) should individually meet the minimum order value requirement of Rs. 4000/-.
- ❖ If you are booking a Round Trip, then each way's minimum order value should be INR 4000.
- ❖ This offer is exclusive to Axis Bank Credit Card holders.
- ❖ Make sure to use the Coupon code CTCLUB, CTLOUNGE & CTVIP or as per your card eligibility.
- ❖ During the payment process, select Axis Bank Credit cards.
- ❖ CT FlexMax passengers can use the option only once for date change or cancellation.
- ❖ CT FlexMax can be used up to 24 hours before the departure date. CT FlexMax T&Cs

Illustration (for Cancellation):

If a customer chooses CTFLEXMAX for their domestic flight booking, they can cancel their booking up to 24 hours before the departure and receive a full refund. Additionally, if the customer has paid anything extra for seat selection and meal beyond the Discount criteria, they will also be refunded for those expenses.

For example, if a customer has booked a domestic flight from Bengaluru to Delhi and paid INR 5001 (including seat and meal), upon cancellation, the customer will be eligible for a full refund of the ticket price (including seat and meal) as per CT FlexMax policy, which is INR 5000.

Illustration (for Date change):

If a customer books with CTFLEXMAX for a domestic flight on 12th August, they have the flexibility to reschedule their flight until 90 days from the actual departure date by paying the difference in the fare amount. This means they can change their travel date to any day within the next 90 days without incurring any additional fees, but they will need to cover the price difference if the fare for the new date is higher than their original booking.

For example, if a customer books a ticket for INR 5000 and wishes to change their traveling date to a date when the selected flight fare is INR 6000, then the customer only has to pay INR 1000 as an additional charge to change the date as per CT FlexMax policy. The customer, in the new booking, will be eligible for the benefits as per the Offer.

- ❖ This offer is not valid for infants (Age<2 years).

- ❖ Seat Booking is subject to availability, and neither Cleartrip nor Axis Bank^ will be responsible for any revisions made by the airlines.
 - ❖ Meal Booking is subject to availability. Cleartrip and Axis Bank^ shall not be held liable for any deficiency caused by the airlines.
 - ❖ The CT FlexMax option is available for bookings up to 90 Days in advance.
 - ❖ Offer valid on transactions made from 00:00 hours of 22nd November '23 till 23:59 hours of 15th December '23
 - ❖ Travel dates are completely open.
 - ❖ The offer is valid once per card, per week.
 - ❖ The offer will refresh every Monday.
 - ❖ The usage of Super Coins is limited to a maximum of 250 coins per booking.
 - ❖ The seat and meal offer is not applicable on Alliance Air.
 - ❖ This offer does not apply to sectors where airlines do not provide any meal service.
 - ❖ This offer is not valid on Multi-city bookings and connecting Domestic flight bookings.
 - ❖ If you are unable to book your Seat and Meal, Cleartrip call center representative will connect with you within 24 hours to assist you in the best possible way.
- ^ Mentioned are the benefits made available on Axis Bank Credit Card and are not facilities offered by Axis Bank

Partner Terms and Conditions

1. Domestic flight bookings can only be made on Cleartrip.com and Cleartrip Mobile application ("Cleartrip Platform").
2. The minimum transaction value should be more than Rs. 4,000 per passenger.
3. This offer is valid only for One-way and Round trip bookings.
4. This offer is applicable only to Domestic Flights.
5. Offer not valid for IVR/Phone transactions made with Cleartrip Customer Care.
6. This offer cannot be combined with any other cashback/Instant Discount offers available on the Cleartrip platform.
7. The benefits under this offer will be provided on a per-passenger basis in each booking. For example, if a booking is made for six passengers, all six would be individually eligible for the benefits under this offer.
8. If the customer has availed CT Flex Max, and in case the customer cancels the transaction (full or partial), the entire benefit availed for the Seats, meals & Convenience fee along with full ticket price (including taxes) will be refunded back to customer.
9. Offer is not applicable on payments made through Cleartrip promotional Wallet, 3rd party wallets, PayPal, debit cards, Pay later, and net banking.
10. Valid only for Adult & Child bookings. Not valid for Infants (Age < 2 years).
11. The offer is only valid on the eligible BINs shared by Axis Bank. If the BIN series of the card does not match the one provided by Axis Bank to Cleartrip, then the cardholder will need to approach Axis Bank, and Cleartrip shall be entitled to withhold or deny the offer to the customer.
12. Cleartrip & Axis Bank reserve the right, at any time, without prior notice and liability, and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these

- terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
13. Cleartrip & Axis Bank shall not be liable for any loss or damage arising due to force majeure events.
 14. In the event of any misuse or abuse of the offer by the customer or travel agent, Cleartrip & Axis Bank reserve the right to deny the offer or cancel the booking.
 15. The total aggregate liability of Cleartrip & Axis Bank shall not exceed the transactional value of the booking under dispute.
 16. Cleartrip & Axis Bank shall not be liable for any indirect, punitive, special, incidental, or consequential damages arising out of or in connection with the offer.
 17. Customers must not use the Card to purchase anything to resell for commercial or business purpose, or to derive any financial gains by way of availing the benefits under this offer. Axis Bank and Cleartrip reserve the right to deny the offer against such bookings or to cancel such bookings. For such cases, Cleartrip shall not refund the booking amount.
 18. The products & services offered by Cleartrip Private Limited are governed by the Terms of Use prescribed by Cleartrip on its site www.cleartrip.com & as amended from time to time.
 19. The terms & conditions of this Offer are subject to change without any prior notice.
 20. These terms and conditions are subject to Indian laws and disputes are subject to Mumbai jurisdiction only.

Axis Bank Standard Terms and Conditions

- **If you do not have an Axis Bank Credit Card, [Click Here.](#)**
- The decision of The Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- The offer is not transferable, non-negotiable and cannot be En-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant and Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer, by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- The Merchant & Axis Bank reserves the right to modify / alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation

whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.

- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using Axis Bank Credit & Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with The Merchant directly without any reference to Axis Bank. Additional discount offered by the Bank is solely for promoting usage of Axis Bank Debit and Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- The Merchant & Axis Bank retain the right to change or discontinue the Offer at any time during the Promotion Period. The decision of The Merchant & Axis Bank with respect to the Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.

- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Merchant Terms & Conditions applicable
- This offer is valid only for existing cardholders of Axis Bank and is not transferable/applicable to any cards issued by any other bank. To be eligible for this offer, customer is required to only use a valid Axis Bank Credit or Debit card to make the qualifying purchase. Purchases made with any other cards, or any other bank credit or debit cards, will not be eligible for this offer