

## Terms and Conditions for Accor Plus Membership on Axis Bank Credit Cards

Validity: Campaign Period valid till 31st March 2025

## Offer Details:

- Avail a complimentary Accor Plus membership basis the offer construct. (Membership benefits mentioned below)
- Minimum spends threshold of **INR 75,000** (INR Seventy-Five Thousand) and above.
- Top 25,000 customers with the maximum spends within the offer period to qualify as winners to avail the complimentary membership.
- Membership validity to be 01 Year after the membership activated.
- Membership price value is INR 10,000 + 18% GST = 11,800. (Offered complimentary to the winners)

### Accor Plus Membership Benefits:

- Asia Pacific Accommodation discounts:
- a) <u>MEMBERS RATE</u>: 10% off the best available public rate. Valid on all hotels, and all rooms with no blackouts.
- b) <u>RED HOT ROOMS:</u> Exclusive to members and up to 50% better than the best available public rate.
- Dining discounts: Up to 50% food discount
- Members also receive a flat 15% off on beverages (Alcoholic and Non-Alcoholic) in Asia
- Minimum Elite Silver Status with a bonus of 20 Status Nights in ALL Accor Live Limitless Membership
- Exclusive Events for members which money can't buy :)
- Membership is valid for one year from the date of enrolment.
- Membership can be issued only in an Individual name and all the benefits and certificates mentioned above are not transferable.
- Mandatory customer details for membership enrolment (First Name, Last Name, Mobile, Email, Address)
- Exclusive Digital Voucher Benefits across participating Hotels in India.
- a) Complimentary Buffet lunch for two pax
- b) Complimentary room upgrade voucher
- c) 40% Group Dining certificate voucher

List of Participating hotels is available on <a href="https://all.accor.com/gb/country/hotels-india-pin.shtml">https://all.accor.com/gb/country/hotels-india-pin.shtml</a>. Standard Terms and Conditions of the use of the Accor Plus Membership are given on <a href="https://www.accorplus.com/in/about/terms-and-conditions/">https://all.accor.com/gb/country/hotels-india-pin.shtml</a>. Standard Terms and Conditions of the use of the Accor Plus Membership are given on <a href="https://www.accorplus.com/in/about/terms-and-conditions/">https://all.accor.com/gb/country/hotels-india-pin.shtml</a>. Standard Terms and Conditions of the use of the Accor Plus Membership are given on <a href="https://www.accorplus.com/in/about/terms-and-conditions/">https://www.accorplus.com/in/about/terms-and-conditions/</a>

Any person taking advantage of this offer through their Axis Bank Credit Card/s in good standing shall be deemed to have read, understood, and accepted the Terms & Conditions of this offer.

# Eligible Cards:

Axis Cashback Credit Card
Axis Bank Horizon Credit card
Axis Bank Rewards Credit Card
Axis Bank First Citizen Credit card
IKEA Family Credit Card by Axis
Indian Oil Axis Bank Premium Credit Card

## **Detailed Terms & Conditions:**

1. The benefit is applicable only to primary cardholders of Axis Bank Credit Card.

2. Card holder will receive the Digital Membership benefits within 07 working days from date of request.

3. Axis Bank will entertain queries/ complaints related to membership issuance/renewal only. Any issue pertaining to membership activation/benefits/reservation/ service should resolved by the Cardholder with Accor Plus directly at India@Accorplus.com.

4. Accor Plus & Axis Bank reserve the right to disqualify any participant/s from the benefits of the offer under reasonable grounds. In case of any fraudulent activity, prosecution will be carried according to the purpose of availing the benefits under the Offer.

5. Accor Plus & Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all these terms and conditions or to replace, entire or in part, this offers by another offer, whether similar to this offer or not, or to withdraw it altogether.

6. Accor Plus & Axis Bank also reserve the right to discontinue the Offer without assigning any reason or without any prior intimation, whatsoever.

7. The decision of Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.

8. Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.

9. The participation in the offer is entirely voluntary and it is understood that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.

10. In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.

11. Offer provided by Axis Bank is solely for promoting usage of Axis Bank Credit card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold.

12. The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank

13. Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.

14. Nothing contained herein shall constitute or be deemed to constitute an advice, invitation, or solicitation to purchase any products/ services of any third party and is not intended to create any rights and obligations.

15. The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.

16. Axis Bank may use the services of agents for sales / marketing of the products/services. Copy Rights of Axis Bank Limited. All rights are reserved.

17. Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.

18. Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and/or services under the offer.

19. Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.

20. All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.

21. The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.

22. Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.

23. Any person taking the advantage of this offer shall be deemed to have read, understood, and accepted these terms and conditions.

24. All eligible winners satisfying above conditions will receive the communication through registered email address & mobile number within 90 days from offer end date on best effort basis.

### **Additional Terms & Conditions:**

- This offer is only applicable for eligible Axis Bank winners of the contest.
- Axis Bank Cardmembers will receive a welcome email from Accor Plus within 01 working day once their Accor Plus membership has been successfully registered.
- Each eligible Axis Bank Cardmember is entitled to a 12-month Accor Plus membership. The Accor Plus membership includes dining and lifestyle member benefits.
- Each Axis Bank Cardmember will also automatically qualify for a minimum of Elite Silver membership status in ALL Accor Live Limitless, Accor's global lifestyle loyalty program. This status will be reflected in your Accor ALL App
- The full list of participating Accor properties across Asia Pacific can be found at accorplus.com.
- All Accor Plus member benefits, will be valid per Membership Year. None of the member benefits will be retroactively accrued.
- Standard terms and conditions governing the use of an Accor Plus Traveler membership apply. Please view the <u>Accor Plus membership terms and conditions</u> for more details.
- Stay or dining exceptions may apply to the standard Accor Plus member benefits, please refer to the **member benefits exception list** for more details.
- For any enquiries on Accor Plus membership, please contact the Accor Plus Member Services team via the <u>Member Help Centre</u>.
- With effect from 01 June 2024, digital vouchers will be issued. More information on the digital vouchers can be found on our <u>Frequently Asked Questions</u>.

# Membership Detailed Terms & conditions:

- IF A MEMBER IS NOT REGISTERED ON ACCOR OR ACCOR PLUS: New membership will be processed within 07 working days after Axis Bank announces the winner list. Members will then receive email communication from Accor Plus informing that his Accor Plus membership has been created along with the membership details.
- IF A MEMBER IS REGISTERED ON ACCOR OR ACCOR PLUS:

If a member is already registered on Accor or Accor Plus, but the membership account holds different personal details than registered with Axis Bank, Accor Plus will be required to contact the member for further verification prior to membership processing.

• IF A MEMBER IS AN EXISTING ACCOR PLUS MEMBER:

Members will be informed within 30 days about their existing membership status and shall be renewed upon current membership expiry.

# Axis Bank Standard Terms and Conditions

- If you do not have an Axis Bank Credit Card, <u>Click Here.</u>
- The decision of The Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- The offer is not transferable, non-negotiable and cannot be En-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant and Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all these terms and conditions or to replace, entire or in part, this offer, by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- The Merchant & Axis Bank reserves the right to modify / alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using Axis Bank Credit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with The Merchant directly without any reference to Axis Bank. Additional discount offered by the Bank is solely for promoting usage of Axis Bank Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation, or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.

- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- The Merchant & Axis Bank retain the right to change or discontinue the Offer at any time during the Promotion Period. The decision of The Merchant & Axis Bank with respect to the Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies, or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorized to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood, and accepted these terms and conditions.
- Any dispute relating to the offer, or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Merchant Terms & Conditions applicable
- This offer is valid only for existing cardholders of Axis Bank and is not transferable/applicable to any cards issued by any other bank. To be eligible for this offer, customer is required to only use a valid Axis Bank Credit card to make the qualifying purchase. Purchases made with any other cards, or any other bank credit or debit cards, will not be eligible for this offer.