

## **New Min KYC FAQs**

### **1. What is Min KYC?**

Min KYC stands for Minimum KYC. It means that KYC has been partially done. Under Min-KYC Wallet, FASTag is issued by accepting minimum details of the customer.

### **2. What is New Min KYC?**

A New Min KYC customer can have lifetime recharges of Min KYC limit without his/her wallet being converted to full KYC.

### **3. What is Full KYC?**

A Full KYC customer can have lifetime wallet recharge upto its full limit\*. To obtain full KYC status, the customer needs to visit any Axis Bank branch where physical verification of documents and due diligence will be done. Locate Axis Bank branches at [Find Nearest Axis Bank Branches and ATMs in India | Axis Bank Branch Locator](#)

*\*As specified by the Bank.*

### **4. What if the Min KYC customer do not convert their wallet to either New Min KYC or Full KYC?**

A Min KYC customer needs to choose from **any one** of the following options:

- a) Convert the wallet to Full KYC within 24 months from the date of issuance of wallet. Else, recharge will not be allowed in the wallet.
- b) Convert the wallet to New Min KYC wherein the customer can have lifetime recharges of Min KYC limit without his/her wallet being converted to full KYC.

### **5. Whom should you reach out to in case of any queries?**

In case of any queries or information, please call us on our toll-free no. 18004198585 or email us at [etc.management@axisbank.com](mailto:etc.management@axisbank.com) from your registered email ID.